

### THE ANNUAL REPORT ON CORPORATE SOCIAL RESPONSIBILITIES (CSR) ACTIVITIES

**1. A brief outline of the Company's CSR policy including overview of projects or programmes proposed to be undertaken and a reference to the web-link to the CSR policy and projects or programmes**

RInfra as a responsible corporate entity undertakes appropriate Corporate Social Responsibility (CSR) measures having positive economic, social and environmental impact to transform lives and to help build more capable & vibrant communities by integrating its business values and strengths. In its continuous efforts to positively impact the society, especially the areas around its sites and offices, the Company has formulated guiding policies for social development, targeting the inclusive growth of all stakeholders under nine specific categories including Promoting education, environment sustainability, economic empowerment, rural development, health care and sanitation.

Our CSR policy is placed on our website at the link - [http:// www.rinfra.com/pdf/RInfra\\_CSR\\_Policy.pdf](http://www.rinfra.com/pdf/RInfra_CSR_Policy.pdf).

**2. The composition of the CSR Committee**

- |    |                               |  |
|----|-------------------------------|--|
| a. | Ms. Ryna Karani (Chairperson) | Independent Director                   |
| b. | Shri S S Kohli                | Independent Director                   |
| c. | Shri K Ravikumar              | Independent Director                   |
| d. | Dr V K Chaturvedi             | Non Independent Non Executive Director |

**3. Average Net Profit of the Company for last three financial years : ₹ 1,459.37 crore**

**4. Prescribed CSR Expenditure (2 per cent of the average net profit) : ₹ 29.19 crore**

**5. Details of CSR spent during 2016-17**

- |    |  |               |
|----|--|---------------|
| a. | Total Amount spent for the financial year:                                       | ₹ 32.78 crore |
| b. | Amount unspent, if any:  | Nil           |
| c. | Manner in which the amount is spent during the financial year is detailed below: |               |

1.	2.	3.	4.	5.	6.	7.	8.
Sr No.	CSR project or activity identified	Sector in which the Project is covered	Projects or Programs 1. Local area or others- 2. State / district	Amount outlay (budget) project or program wise	Amount spent on the projects or programs 1. Direct expenditure 2. Overheads	Cumulative spend upto to the reporting period*	Amount spent: Direct/ through implementing agency
1.	Daycare Oncology Centres	Health Care	Maharashtra	30.00	30.00	85.00	Through a non-profit Organisation specialized in the provision of health care
2.	Activities at Mumbai Distribution division	Promoting education and environment sustainability	Mumbai, Maharashtra	2.16	2.16	4.41	Direct
3.	Activities at Power Stations	Promoting education, environment sustainability, rural development and promoting health care	Dahanu, Maharashtra, Goa and Samalkot, Andhra Pradesh	0.62	0.62	1.22	Direct
<b>Total</b>				<b>32.78</b>	<b>32.78</b>	<b>90.63</b>	

\* Includes the amount spent during the financial year 2014-15 and 2015-16

**6. In case the Company has failed to spend the 2 per cent of the Average Net Profit of the last three financial years or any part thereof, the Company shall provide the reasons for not spending the amount in its Board report.**

Not Applicable

**7. A Responsibility Statement of the CSR Committee that the implementation and monitoring of CSR Policy, is in compliance with CSR objectives and policy of the Company.**

The CSR Committee hereby confirms that the implementation and monitoring of the CSR Policy is in compliance with the CSR objectives and the Policy of the Company.

Lalit Jalan  
Chief Executive Officer

Ryna Karani  
Chairperson, CSR Committee

Date: April 15, 2017

## Management Discussion and Analysis

- Safety Protocol for critical work permits introduced for working in confine space, working on height, working on hot permits in restricted area.
- Review of safety system in case of boiler, generator and generator transformer fire done with all departments participation in the discussion.
- External safety audit conducted on alternate year. This year internal safety audit done to confirm current safety practices.
- Continual improvement followed using safety improvement plan related to plant by process modification.
- Improving awareness among employees through safety seminars and display of posters.
- "Zero Accident Rate" is maintained at Samalkot Power Station since inception of the plant by adopting and continually improving the best safety practices.

### EPC Business

Our management approach towards EHS enables us to continuously improve our performance. Our IMS ensures the adherence and conformance to the Environmental Management System - ISO 14001:2014 and Occupational Health and Safety Management System -OHSAS 18001:2007, integrates the highest international standards into each project phase and verifies consistent performance.

In order to identify and apply best practices across all of our EPC projects, our HSE management system is continually reviewed for continuous improvement. Highly qualified, experienced and dedicated team of HSE professionals direct the implementation of Company's HSE policies, management system and procedures. Their area of expertise includes process safety, construction safety, personal safety and impact assessment, consequence modeling, environmental monitoring, industrial hygiene on specific projects and job sites. We are associated with National Safety Council of India, British Safety Council, Department of Labour, Social Welfare, Environment, etc. and ensure the implementation of their guidance.

### Human Resources

In the dynamically changing business environment and marketplace realities, the skills, experience and engagement of employees are a major competitive advantage. At RInfra, Human Resource (HR) leverages its organizational performance capabilities to continuously identify and cultivate the systems, processes and work environment that will foster critical skill development, improve overall employee experience and enhance employee engagement. As a business partner and strategic enabler, HR focuses on organizational development and employee engagement to propel our businesses with agility, ability and adaptability. Continuous innovation and alignment of HR practices with business requirements and total commitment to the highest standards of corporate governance, business ethics, social responsibility, employee engagement, performance excellence and employee satisfaction have lead to evolving of a work environment that fosters ownership, empowerment, meritocracy and transparency.

### Talent Acquisition

Talent sourcing at RInfra is based on a strong foundation of a highly reliable, standardized and benchmarked recruitment

practice to assess the potential talent as per job description, role, expertise level, skills and experience. The robust recruitment process enables us to evaluate the talent for matching the role with the skills of the prospective candidates. Various channels like industry, campus and employee referrals are explored as source for indentifying talent.

### Talent Development

This year, nearly 1,200 training programmes were conducted for more than 47,000 man days from various businesses of RInfra across all locations including project sites. Out of various training centres, Reliance Energy Management Institute (REMI) and Versova Technical Training Centre (VTTC) are the foremost learning centres of the Company. The learning centres possess state-of-the-art infrastructure for training and employs innovative methodologies including classroom learning through self-learning video modules, on-line course material and assessments and a robust Learning Management System to enhance training effectiveness. Employee engagement and rigorous growth of talent pool for key leadership roles for a sustainable successful organization is ensured through structured training and leadership development processes at the Company.

### Performance Management

The practice of innovation and continual improvement of the processes that evaluates, acknowledges and appreciates the employee's performance is the outcome of a highly transparent and merit based performance management system at RInfra. The Company's reward and recognition policy, compensation structure and employee engagement policy has been benchmarked to industry standards along with special retention plans formulated to retain highly competitive talent. Outstanding contributions by individuals and teams are encouraged and rewarded on the basis of a comprehensive non-monetary reward and recognition policy.

### Employee Relations and Welfare

Based on a robust foundation of policies and processes, the Company ensures health, safety and welfare of its employees, Extensive practical training on safety and a large number of safety measures like job safety assessment and adopted safe construction techniques at project sites has been undertaken by the Company for its employees. Several medical camps, sports and cultural activities for the employees and their families were organized by the Company throughout the year. The Company has established harmonious industrial relations, proactive and inclusive practices with all employee bodies.

### Corporate Social Responsibility

"Organizations depend on the support and goodwill of the communities they are a part of - for sustenance and growth - and must therefore, pay back this generosity in every way that they can." This ethical standpoint, derived from the Founder Chairman Shri Dhirubhai Ambani, lies at the heart of the CSR philosophy at Reliance Group. As a responsible corporate citizen, the company pursues its social obligations with utmost earnestness with a focus on three key thematic areas - Education, Healthcare and Rural Transformation and two cross-cutting themes which cut across all social endeavours - Environment and Swachh Bharat Abhiyan (Sanitation).

# Reliance Infrastructure Limited

## Management Discussion and Analysis

RInfra, a constituent of the Reliance Group fosters social responsibility as a collective effort wherein the Company integrates social and environmental concerns with its business and in interactions with the stakeholders. The Company has been pursuing a number of social programmes aimed at improving the quality of the life of communities in and around the business.

### 1. Dahanu Thermal Power Station (DTPS)

#### Education

- **Digitalization of Schools :** Information Technologies have greatly influenced both the learning process and the teacher/student preparation for it at all levels of education. The project focuses on bridging the digital divide in the community and engaging children and developing their technological skills. In 2016-2017, DTPS has installed E-Learning kits in seven Zilla Parishad Schools in Dahanu Taluka Village areas.
- **Sponsorship for Notebook to Rotary Club of Dahanu:** The company provided sponsorship for distribution of Notebooks in concessional rates to needy students. More than 1500 students benefited in this programme.
- **DTPS Best Teachers Award :** Every year Dahanu Thermal Power Station and Rotary Club of Dahanu jointly felicitate five of the best teachers in Dahanu Taluka on the occasion of Teacher's Day Celebrations i.e. on 5<sup>th</sup> Sept. Since 1995, So far 102 teachers have been recognized for their meritorious service to the Nation. These teachers are from Anganwadi, primary, secondary & higher secondary schools.
- **Sponsorship for Dahanu Taluka Science Exhibition :** Since last five years DTPS gives sponsorship to Dahanu Taluka Science Exhibition. This exhibition is organized for Primary and Secondary students. More than 500 students from Dahanu Taluka participated in this event.

#### Healthcare

- **School Medical Health Check Camp :** Medical checkup of students done in various schools to check diseases like cough, cold, fever, scabies, iron deficiency and pain in abdomen and worm infestations. In FY 2016-2017, the camp was conducted at 3 Zila Parishad Schools covering 375 students from tribal areas.
- **Mobile Healthcare Unit:** Mobile medical unit provides curative and preventive treatment to the tribal people. More than eight Gram Panchayats were covered and more than 4000 patients were treated.
- **Maternal Mortality Rate (MMR) & Infant Mortality Rate (IMR) in surrounding Villages of DTPS :** Under the new initiative taken by Prime Minister Shri Narendra Modi "Pradhan Mantri Surakshit Matritva Abhiyan", DTPS decided to carry out this activity in village Agwan, Dehane and Pale on 9<sup>th</sup> of every month. The programme was initiated in January 2017. It focuses on care of pregnant women and prevention of malnourishment among children.

- **Health Awareness cum assessment programe:** Kokila Dhirubhai Ambani Nursing College posted their 2<sup>nd</sup> year Basic B.Sc. nursing students in Dahanu area for their clinical experience in Rural Public Health centers. 31 students participated in the programme. They conducted health awareness programs for girl students in Jeevan Dhara Girls Ashram School and Health assessment programme for women in Village-Gangangaon. Around 125 women attended this program.

#### Rural Transformation

- **Skill Development Training:** (i) DTPS has started skill development program i.e Garment Manufacturing or tailoring training for local community youths (especially women). In FY17, 10 batches covering 290 youths completed their tailoring training who have been employed in Garment Manufacturing Industries.
  - (i) DTPS provided training on "Power Plant Familiarization" to 13 batches covering more than 400 participants.
  - (ii) DTPS trained 177 students from institutes such as IITs and NITs in technical fields during FY17.
- **Integrated Tribal Development Project:** DTPS in association with NABARD is carrying out an "Integrated Tribal Development" project in selected villages of Dahanu block for economic upliftment of Warli and other tribes.
- **Horticulture**
  - (i) Compost fertilizers prepared using leftover dry grass and organic domestic waste. Total compost generated is 145 Metric Tons, which save fertilizer and manure cost.
  - (ii) Exotic vegetables cultivation of eight varieties of lettuce, broccoli, celery, parsley, seedless cucumber, cherry tomato, rasemo tomato and different types of herbs.

#### Environment

- **Tree Plantation Drive:** DTPS has planted around 18,500 trees using High density afforestation method in 2016-17.
- **Awareness Session on Protection of Environment:** Importance of tree plantation program introduced to local schools to educate students about protection of environment and its effect on human life.

#### Swacch Bharat Campaign

- **E Waste Management Awareness :** An awareness drive on E-waste was undertaken at schools of Dahanu. Around 260 Students along with teaching Staff have attended this programme.

### 2. Samalkot Power Station

#### Health

- **Blood Donation Camp:** The company organized two blood donation camps in the memory of Founder Shri Dhirubhai H Ambani.

## Management Discussion and Analysis

### 3. Mumbai Power Distribution Business

#### Healthcare

- Blood Donation Camp was organized at 14 locations wherein employees actively came forward to voluntarily donate blood

#### Rural Transformation

- **Slum Safety Programme** was conceptualized in the year 2013 "Surakshit Raho, Khush Raho" is an initiative by Reliance Energy to create awareness about electrical safety in the theft-prone slums of Mumbai. In 4 years, over 150 Municipal / Government aided schools, covering ~40,000 kids have been sensitized in our distribution area.
- **Project Dignity:** The Company had initiated "Project Dignity" to upgrade crematoria in Mumbai wherein 14 crematoria upgradation has been completed with due approval from the Municipal Corporation of Greater Mumbai & intends to continue its endeavor for more crematoria upgradation.
- **Old Clothes Collection and Distribution Drive:** ~5,000 pairs of clothes were collected and distributed to the poor, needy and tribal people.
- **Project 'Prasarjyoti':** Special training is imparted to poor students belonging to the marginalized society of the suburbs with the help of counseling agencies, which benefited over 350 students.
- **Voluntary Donation for Martyr's Day:** Organized a voluntary donation drive for the benefit of army personnel. The money collected was handed over to 'Collector and President', Zilla Sainik Welfare Office, an NGO run by retired Army personnel from Mumbai Suburbs.
- **Women's Day from Slums:** Lectures were arranged from eminent personalities, to motivate over 600 women who participated and also updated them on methods to overcome their problems

#### Environment

- **Young Energy Saver (YES)** is an initiative to sensitize young kids about energy conservation which was done by reaching out to 270 schools covering over 2.2 lakh students across various schools in RInfra's licensed area in a playful and interactive manner. YES entered the Guinness Book of World Records in the category – "Largest gathering of people dressed as trees" in the year 2012. YES won a Silver award instituted by Indian Digital Media Award (IDMA), for best Social Media Application on Facebook for its app-'My Pet Planet'.
- **Sensitization on Preservation of Wildlife:** On the occasion of World Environment Day (WED), 2016 in support of UNEP WED theme "Let's Turn Around: Wild – Deserve to be preserved", Company carried out various stakeholder engagement and sensitization activities in Sanjay Gandhi National Park which was duly acknowledged by UNEP with 'Certificate of Appreciation'.
- **Tree Plantation Campaign:** More than 340 employees contributing over 900 man hours have planted around 1,000 saplings of various Indian trees at farm borders and road sides in the Narpad village, Dahanu towards the cause of cleaning and greening.

### Swachh Bharat Abhiyan

- **Awareness on Solid waste Management:** Company has organized a campaign with the management of SGNP and with the officials of Indian Coast Guard on their annual event of International Coastal Clean-up (ICC) at Juhu and Dahanu Beach to sensitize people on cleanliness drive involving collection of plastic and solid waste.

### 4. Roads Business

#### Education

- **Eye screening camps:** Health checkup camps with a major focus on eye screening was organized at schools in the nearby villages.
- **Awareness programme on Road Safety:** This programme was conducted at different schools to create awareness on road safety.

#### Healthcare

- **Pulse polio Immunization program:** The pulse polio camps were organized at toll plazas on the highway stretch.
- **Blood donation camps:** The blood donation campaigns were organized twice in FY 2016-2017.

#### Environment:

- **Green Highways:** RInfra road business as part of the Green Highways (Plantation, Transplantation, Beautification and Maintenance) Policy 2015 has covered 427 km of area under avenue plantation and 342 kms under tree plantation in the median plantation and is maintained regularly.

### Swachh Bharat Abhiyaan

**Cleanliness Drive:** Cleanliness drives were conducted across the key company offices and the neighboring localities with an objective to create a clean and healthy work place. Many employees across the organization participated in this mass movement and customers were sensitized on this movement through social media urging them to join the event.

**Awareness on Cleanliness and hygiene:** The roads business toll plazas and project highway inculcated the concept of cleanliness and hygiene by putting Placards and Signage's in Public areas for not spitting, littering, placements of dustbins, maintenance of toilets and way side amenities / user facility to encourage commuters to use them and not to spoil the Highway or Toll Plaza area.

#### Support to Healthcare

##### Day care oncology centres:

Cancer is one of the biggest health concern in India and cancer treatment and care is prohibitively expensive. 92% patients from rural households do not have proper infrastructure and specialist support.

Appreciating the huge imbalance in the facilities for treating cancer, we at Reliance Infrastructure with support from Mandke Foundation are establishing Cancer care center in Maharashtra. We have initiated the project at Akola and Jalna District, of Maharashtra to provide medical, radiation and surgical oncology to rural populace in a phase wise manner.

## Management Discussion and Analysis

These centers would focus on bridging the present gaps in cancer treatment facilities in rural India apart from bringing in state of the art technology and other resources on ground. The focus would be to provide day care services including chemotherapies, radiation, and diagnostics including PET CT besides consultations and telemedicine.

### Awards and Recognitions

#### Dahanu Thermal Power Station (DTPS)

- Independent Power Producers Association of India Awards (IPPAI) 2016, for Best Thermal Power Generator;
- Maharashtra Energy Development Agency (MEDA) award for Excellence in Energy Management;
- Confederation of Indian Industry (CII) National Energy Management Award 2016 for best Energy Efficient unit.

#### Mumbai Power Distribution Business

- International Safety Award 2017 with Merit Category from the British Safety Council, UK.;
- Independent Power Producers Association of India Awards (IPPAI) 2016, for outstanding Innovation in Energy Conservation;
- Best Warehousing Practices Award 2016 in service sector;
- Greentech Safety Award 2016 in the Gold Category from Green Tech Foundation, New Delhi;
- 'National Excellence Award', instituted by World CSR Congress, in the category "Initiative for Community Awareness" for our Slum Safety Programme: Surakshit Raho Khush Raho";
- Bagged the "Social Innovation Award" and "5<sup>th</sup> Asia Best CSR Practices Award 2015" instituted by World CSR Congress, for Young Energy Savers initiative for Community Awareness.

#### Mumbai Power Transmission

- "Par Excellence" performance Award in 5S National Conclave;
- "Platinum" award for Healthy Workplace by Arogya World India trust;
- "Best Learning and Development Strategy" by India Human Capital Awards, 2016.

#### EPC Business

- "Outstanding Contribution in Power Generation" Award for Sasan UMPP during 6<sup>th</sup> EPC World Award;
- "Rashtra Vibhushan Award 2016-17" - Diamond Award for outstanding project on Infrastructure for Sasan UMPP & Best Initiative in Renewable Energy for Solar PV;
- "Best Power Infrastructure Project" Award 2016 for Sasan UMPP from Dun & Bradstreet Infra.

#### Mumbai Metro One Private Limited (MMOPL)

- Best Metro of the year -2016 by Indian Merchants' Chamber;

- Award for best service provider and Fun at work (organization category) - Times Ascent;
- Greentech Foundation Award for outstanding achievement in Employee Engagement(Gold Award).

#### BSES Rajdhani Power Limited (BRPL) and BSES Yamuna Power Limited (BYPL)

- Achievement Award in Supervisor/ Artisan Category Award to BRPL from Construction Industry Development Council;
- Overall Distribution Operations Award to BRPL from Indian Chamber of Commerce;
- AT&C Loss Reduction by improving the DT Cleaning mechanism using PDCA approach (at field level) and Net Metering of Solar Power Generation Projects Award to BRPL from BSE Limited;
- Safety Award to BRPL and BYPL from British Safety Council, (International Award), London;
- National Gaurav Award for Operational Excellence Award to BYPL from Indian Brave Hearts Foundation;
- Innovative Practice Award to BYPL viz. Seamless SCADA adaption using power management tool and Lab Tracking Module from Independent Power Producer Association of India;
- DL Shah National Quality Award for Intelligent Outage Management System Award to BYPL from Quality Council of India.

### Outlook

India has emerged as fastest growing economy in the world as per Central Statistics Organisations and International Monetary Fund. The country's economic growth is currently facing challenges such as subdued manufacturing, lower exports of services and lower capital expenditure. However, the outlook for 2017-18 has been brightened considerably on account of several factors like cheap borrowing costs, fading effect of demonetisation which could increase private consumption, implementation of Goods and Services Tax (GST) to improve tax compliance and governance, favourable economic indicators such as moderate levels of inflation, reduced current account deficit, fiscal consolidation, etc. which will help in achieving and sustaining higher economic growth.

### Infrastructure Sector

Infrastructure is a vital sector that propels overall development of the Indian economy which requires substantial influx of investment capital to initiate policies that ensure time bound creation of world class infrastructure and delivery of services. The Government of India has targeted ₹ 25 trillion investment in infrastructure over a period of 3 years and additional investment of ₹ 5 trillion for road, railways and port connectivity projects as development of infrastructure has consistently been a key focus for the Government in the economic development initiatives. To achieve this objective, Government has allocated ₹ 4.0 trillion including ₹ 2.4 trillion for transportation sector to ensure adequate development of infrastructure which is essential for sustained growth of Indian economy in FY18.